

«Date»

«Customer_Name»

«Mailing_Address»

«Mailing_City__State__Zip»

Notification: CCA Service Termination: Returning to SCE Service

Customer Account: «Contract Account»

Service Account: «Contract ID»

Service Account Address: «Service_Address»

Dear «Account Name»,

This letter is to inform you that Southern California Edison (SCE) has been notified that your Community Choice Aggregation Service (CCA Service) with Western Community Energy has been terminated due to the CCA's inability to continue to provide service to customers in its service area. As of June 15, 2021, SCE will once again supply the electric generation service for your account.

When your return to SCE generation service has been processed, your account will be removed from CCA Service, and will automatically be returned to SCE's bundled service for a minimum commitment of 12 months.¹ It is possible that your transition may occur mid-bill cycle which can result in a shorter or longer bill period. This may result in a change in your standard monthly payment due dates during the transition, so please keep this in mind. You may contact SCE at **1-800-655-4555 (choose option #4)** to ask questions about your rate options.

If you have any questions, please give us a call at **1-800-974-2356**, Monday through Friday, 7:00 a.m. - 7:00 p.m., or Saturday, 8:00 a.m. - 5:00 p.m. Or visit **[sce.com/ccafaqs](https://www.sce.com/ccafaqs)** for answers to commonly asked questions about CCA Service.

Sincerely,

Southern California Edison
Customer Choice Services

¹ During this 12-month period, which is known as Bundled Portfolio Service, customers will not be allowed to switch to CCA Service or Direct Access Service until their 12-month commitment has been completed. Details for BPS are available in Rule 23 at **[sce.com/tariffbooks](https://www.sce.com/tariffbooks)**.